

Customer Trade-In Equipment Return Instructions

Thank you for participating in the ZOLL Trade-In Program. Please follow the instructions below to ensure timely processing of your trade-in.

Return Instructions

1. Complete the Trade-In Form

Complete the Trade-In Form provided by your distributor and include a copy of the form inside each shipment.

2. Prepare Your Shipment

Pack only the AED unit(s). Please do not include cabinets, carrying cases, or other accessories.

3. Label Your Shipment

Clearly mark the outside of each package with the Trade-In RMA Number provided by your distributor.

4. Ship Your Trade-In AED

Ship your trade-in AED(s) to the address provided by your distributor below:

Ship To:

Attn: Trade-In RMA _____
AED Rebate Center (5115711)

1033 Collins Road, Suite B

Greenwood, IN 46143

Customers are responsible for packaging the shipment and retaining the tracking number until delivery is confirmed.

5. Trade-In Credit Processing

Once your trade-in AED(s) has been received and verified, trade-in credit will be applied to your distributor's qualifying purchase. Please allow 60–90 days for processing.

Terms & Acknowledgment

By submitting this trade-in, I certify that the information provided on the Trade-In Form is accurate and complete. I understand that each qualifying trade-in AED must be matched to the corresponding new ZOLL AED purchase to receive trade-in credit. Eligibility is subject to verification, including confirmation of purchase and receipt of qualifying trade-in AED(s). ZOLL reserves the right to deny trade-in credit for submissions that do not meet program requirements.

Questions?

Email: AEDRebateProgram@zoll.com or contact your local distributor representative.